## WORK PLAN FOR CUSTOMER FOCUS SCRUTINY ITEMS 2025/26

Working Draft for January 2026

Customer Focus Scrutiny Committee	Item	Director	Portfolio Holder	Origin of Business	Status
22 January 2026	Portfolio Holder Update – The Leader of the Council, Cllr Bialyk	Chief Executive	Leader, Cllr Bialyk		
22 January 2026	Medium Term Financial Plan	Strategic Director for Corporate Resources	Corporate Services & City Centre (Deputy Leader, Cllr Wright)		
22 January 2026	Quarter 2 Budget Scrutiny	Strategic Director for Corporate Resources (DH)	Leader (Cllr Bialyk)	Scrutiny proposal – Cllr Parkhouse	
5 February 2026	Portfolio Holder's Report (Cllr Asvachin)	Strategic Director for People and Communities	Portfolio Holder for Housing, Homelessness Prevention & Support Services		
5 February 2026	Tenants Energy Review of our Passivhaus Council Homes	Strategic Director – People and Communities (JY)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Scrutiny proposal Cllr Atkinson	

## Updated 28/11/2025

5 February 2026	Six-monthly update on Homelessness Strategy	Strategic Director – People and Communities (JY)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Proposed by Councillor Denning – half yearly report	
19 March 2026	Portfolio Holder's Report (Cllr R Williams)	Strategic Director for Operations (AP)	Portfolio Holder for City Management		
13 November 2025	Portfolio Holder's Report (Cllr Foale)	Strategic Director for Place (IC)	Portfolio Holder for Arts, Culture & Tourism		
19 March 2026	Update on Street Cleansing and Bin Collection – Recycling and Food Waste Collection	Head of Operations (CC)	City Management (Cllr R Williams)	Yearly report	
19 March 2026	Eton Walk Refuse bin – Petition	Strategic Director for Operations (AP)	City Management (Cllr R Williams)	Petition	Deferred from September 2025

To be scoped on 22 January 2026 subject to Scrutiny Programme Board allocation:
 Budget proposal from Cllr Moore (Commercial Strategy)
 Empty Homes from Cllrs Moore & Read